



The Back Story

Impact of COVID on the profession

- Created new ways to deliver services
- Access to resources & certifications were expanded
 - Business models were evaluated and adjusted

Impact of COVID on the organization

- Revenue sources shifted
- Membership needs changed
- New Executive Director(s)

NYSRPS MISSION STATEMENT

The New York State Recreation & Park Society (NYSRPS) is the principal organization advancing the value of parks, recreation, and leisure services through professional development of its members and citizen engagement.

CORE SERVICES

- <u>Professional Development</u>: To promote educational, professional certification, and networking opportunities; best practices; and resources.
- <u>Membership Development and Services</u>: To provide quality services and benefits which attract, engage, and retain members and are responsive to their needs.
- <u>Public Policy Development</u>: To raise awareness and support the advancement of parks, recreation, and leisure services by advocating for local, state, and national policy issues and interests.
- <u>Public Awareness</u>: To develop and implement methods of communication that inform and promote the value of parks, recreation, and leisure services.
- <u>Resource Development</u>: To maintain and develop resources that support and sustain the society.

NUMBERS TELL THE STORY

Below is a summary of the results gathered from a state-wide membership survey.

90% of respondents feel the current Mission Statement is appropriate

The remaining 3 core services (Public Policy, Public Awareness, Resource Development) have approximately a 50%satisfaction rating

89% indicated that community aspect of membership was Very to Moderately important

56% consider a NYSRPS membership of High or Moderate value.

77% are satisfied with NYSRPS fulfillment of Core Services Item: #1 –Professional Development

75% rated the Annual Conference Excellent to Satisfactory BUT 9% of commercial members rated it excellent with 27% rating it as poor.

9% of Professional Members consider the value as High. 45% consider membership as Moderate to Low value

63% are satisfied with
NYSRPS fulfillment of Core
Services Item:
#2 – Member Services

56% rated the availability of CEU's Excellent to Satisfactory

IDENTIFED NEEDS LIST

PRIORITY A

MEMBERSHIP

PROGRAM/

EDUCATION

STAFFING

FINANCES

VOLUNTEERISM/ GOVERNANCE

ORGANIZATIONAL IDENTITY

PRIORITY B

LEADERSHIP ACADEMY

FUNDRAISING

REGIONAL PARTNERSHIP REVIEW SIDE BARS

WEBSITE

STATE COMPARRISONS

> HISTORICAL ARCHIVES DIGITIZED

ORGANIZATIONAL IDENTITY - PRIORITY A

Priority A = 6 months or less

Need to determine the role of NYSRPS

NYSRPS relative to local/regional societies and NRPA?

What does NYSRPS currently do? What can it do? What should it do?

What is the relevance of NYSRPS?

How important is NYSRPS within the industry and how can we ensure future relevance?

What is our "elevator pitch"?

What needs to be done to elevate stature of organization?

Perhaps published materials

Set trends in the industry through innovation and creativity

How can we increase NYSRPS impact on the industry and our communities?

PRIORITY B = 6 TO 12 MONTHS

Regional partner program review

Leadership program (professional development) should be explored for future development.

3-5 fundraising efforts should be made over the next year.

ADDITIONAL THOUGHTS FROM RETREAT

Building a stronger sense of community is important.

Develop calendar of regional society events and activities.

Develop and offer a Basecamp-type resource for members to interact with each other.

Programming needs to be more relevant to day-to-day rec dept operations. (via Basecamp, roundtables?)

TR opportunities?
Can we contract and outsource?

Role of NYSRPS with other associations should stay the same right now (but be more proactive as a partner with local organizations).

Should we be involved with the NYS Association of Towns and their conference?

More focus on Core Services. Is what we are doing relevant to what our mission states and what our members want?

Dues should remain stable until/unless perceived value rises.

Deep dive into the membership survey to address Core Services relative to member importance.

Should we keep a physical office location? Reassess after lease discussion.

How to get students more involved in the conference and the organization.

Dues should not be adjusted at this stage.

Go digital with The Voice magazine or cut down # of copies sent out.

Finance levels are low and problematic.

We need membership renewal to be strong, new members and a larger profit out of the annual conference.

NYSRPS is operating a membership-driven organization in 2023 with a business model that was imagined and implemented in the 1960's.

Much has changed: Internet / Websites / Webinar's / On-line certifications

It's time to rip up the linoleum flooring, paint over the lime green walls and update the wiring to meet the new service demands to those we serve.

A renovation....no.

A re-set.....sort of.

A renaissance...needed!



Theodore Roosevelt

A task force is a group of people who come together from diverse branches, positions, and points of view to facilitate the development of ideas, create new opportunities, answer questions, or solve a problem.

TASK FORCE WORK PHASES

<u>Phase 1</u> – determine desired needs and changes based on operational, organizational and membership requirements and feedback.

Establish task force to further identify needs and create solutions to be implemented

Create pathway to implementation of task force Phase 1 results

<u>Phase 2</u> – based on task force phase 1 results implement board approved changes as seamlessly as possible

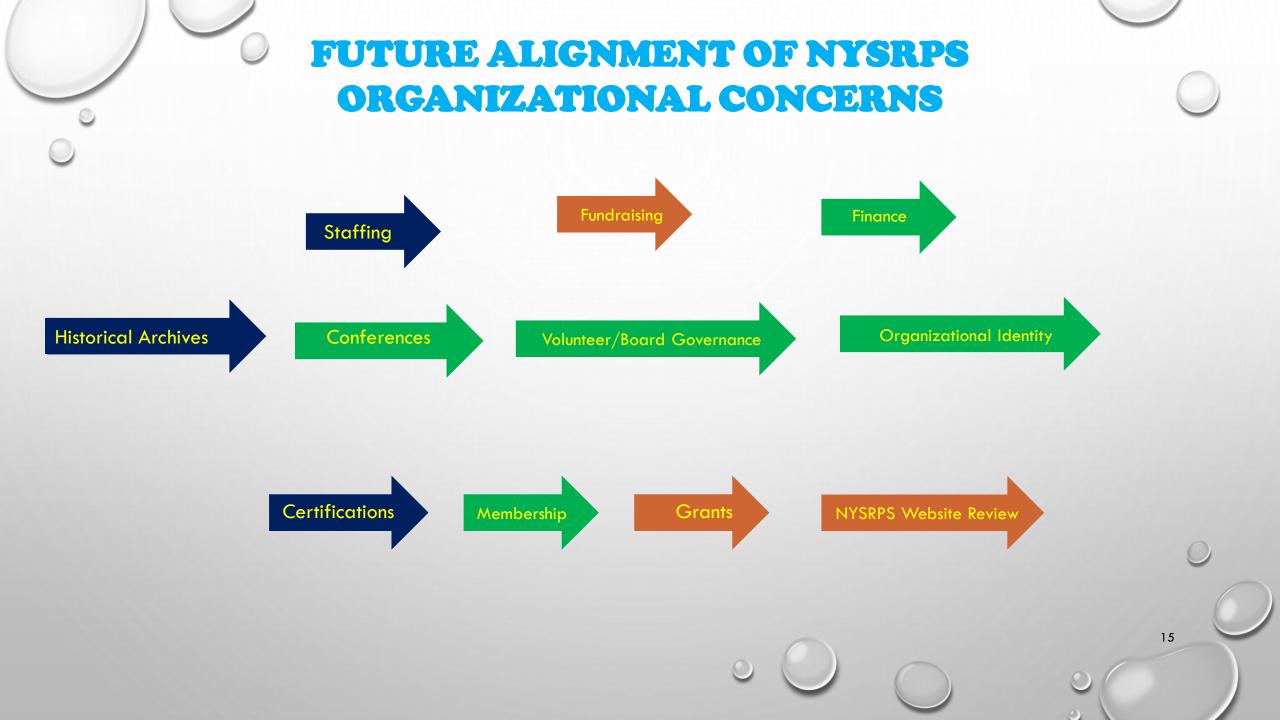
Develop a method of oversight and accountability to ensure sustainability

Identify additional points of need

Seek additional opportunities for organizational growth.

Develop better oversight of committees

CURRENT ALIGNMENT IN NYSRPS ORGANIZATIONAL CONCERNS Conferences Finance Historical Archives Membership 14



		JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
PRIORITY A	ORG IDENTITY												
PRIORITY A	VOL/BOARD GOV												
PRIORITY A	FINANCE												
SIDE BAR	NYSRPS WEBSITE												
SIDE BAR	OTHER WEBSITES												
SIDE BAR	GRANTS												
SIDE BAR	FUNDRAISING										n e		
PRIORITY B	MEMBERSHIP - PRO												
PRIORITY B	MEMBERSHIP - VEN												
PRIORITY B	PROG - CONFERENCE												
PRIORITY B	PROG - EDUCATION												
PRIORITY B	STAFFING												
PRIORITY C	LEADERSHIP ACADAMEY												
PRIORITY C	REGIONAL PART.REVIEW												
SIDE BAR	HYSTORICAL ARCHIVES												

BASIC PLAN - ROAD MAP THROUGH PHASE 1

Working from the results of the recent survey and organizational priorities determined at the Board Retreat a list of 6 level A priorities, 2 level B priorities and 5 sidebar items that need to be completed to aide in the process.

LEVELA PRIORITIES ORGANIZATIONAL IDENTITY

VOLUNTEER/BOARD GOVERNANCE & FINANCE

/MEMBERSHIP \

STAFFING

PROFESSIONAL & VENDOR

/PROGRAM/EDUCATIONAL\

CONFERENCES & CERTIFICATIONS

LEVEL B PRIORITIES

LEADERSHIPACADAMEY REGIONAL PARTNERSHIP REVIEW

SIDEBARS

- NYSRPS Website Review
- Comparative State Assn. Review
- Fundraising
- Grants
- Historical Archives



SOME SHOVEL READY PROJECTS NEEDED TO BE COMPLETED

• NYSRPS Website Review

Other State association Websites

Historical Archives Digitized

Grants



JUMP START PROJECTS

Fundraising Committee

Leadership Academy

HOW THE MATH WORKS

Time commitment to participate on a team

- 1.25 hrs per week per team member
- X3 members
- X 12 weeks
- 45 dedicated hours for the average 3-month project life.

MISSION NYSRPS 2.0 TEAM ROSTERS

PRIORITY A - Completed ORGANIZATIONAL IDENTITY

NYSRPS BOARD

REV 4/17/23

PRIORITY A -Phase 1 complete VOLUNTEER/BOARD GOVERNANCE JULIE/JESSICA/PEGGY/TBD TOM

Team Leader

Team Members

SIDE BAR - In Progress OTHER STATES WEBSITE REVIEWS NICHOLE/JAKE NAOMI

Team Leader

Team Members

PRIORITY A - In Progress FINANCE

YOLANDA

JOHN / HEATHER/JOE

Team Leader

Team Members

SIDE BAR - In Progress

FUNDRAISING

MATT ROCKEFELLER DAVISON ARONE

Team Leader

Team Members

SIDE BAR - In Progress NYSRPS WEBSITE REVIEW

NAOMI

NICHOLE/JAKE

Team Leader

Team Members

SIDE BAR - ON HOLD 3/12/23

GRANTS

HEATHER

Team Leader

Team Members

TBD

PRIORITY A - In Progress MEMBERSHIP - PROFESSIONALS

TOM/REBECCA/KATHLEEN/ERIN

Team Leader

Team Members

PRIORITY A - In Progress

MEMBERSHIP - VENDORS/ENTERTAINERS

PAUL

JACK

ANNE/JOHN L/TBD

Team Leader

Team Members

PRIORITY A - In Progress

PROGRAM - CONFERENCES NICK JASON/ERIC/TBD

Team Leader

Team Members

SIDE BAR - In Progress HISTORICAL ARCHIVES

CHARRY TBD

Team Members Team Leader

PRIORITY A - Delayed start PROGRAM - EDUCATION/CERTIFICATIONS JASON/TBD/TBD NICK

Team Leader

Team Members

PRIORITY B - Phase 2 LEADERSHIP ACADAMEY BOB K JASON/TOM/NAOMI/et al

Team Leader

Team Members

PRIORITY A - ON HOLD 3/12/23

STAFFING NEEDS HEATHER PEGGY/TBD

Team Members Team Leader

PRIORITY B - Phase 2 REGIONAL PARTNERSHIP REVIEW TBD

TBD

Team Leader

Team Members

PHASE 2 - MISSION NYSRPS 2.0 TEAM ROSTERS

	PRIORITY - ON-BOARDING OF NEW BOARD MEMBER ———————————————————————————————————	us en							
PRIORITY – STATE-WIDE SPECIAL EVENTS // Team Leader Team Members	PRIORITY - MEMBERSHIP NEWSLETTERS /// Team Leader Team Members	SIDE BAR - TBD Team Leader Team Members							
SIDE BAR - SOCIAL MEDIA	SIDE BAR - BY-LAWS	Team Leader Team Members							
PRIORITE PUBLICATION Learn Lea	C RELATIONS/MARKETING/	CONFERENCE COMMITTEE//							
PRIORITY - SCHOLARSHIPS/ENDOWMENTS/PARTNERSHIPS Team Leader Team Members									
SIDE BAR - TBD //_ Team Leader Team Members	PRIORITY - TBD // Team Leader Team Members	PRIORITY - TBD // Team Leader Team Members							



ON-BOARDING OF NEW BOARD MEMBERS

MEMBERSHIP NEWSLETTERS

SOCIAL MEDIA

BY-LAWS

STATE-WIDE SPECIAL EVENTS

CONFERENCE COMMITTEE

PUBLIC RELATIONS/MARKETING

SCHOLARSHIPS/ENDOWMENTS/PARTNERSHIPS

TASK FORCE GOALS & OBJECTIVES

GOAL # 1: To perform an organizational audit to identify areas of need and begin to create an action plan to be presented at the 2023 NYSRPS Annual Conference.

GOAL # 2: To develop a master plan that addresses organizational needs that can be implemented in a timely but informed and intentional process.

GOAL # 3: To create an organizational model that will be sustainable for future generations of P & R professionals and related fields.



MISSION NYSRPS 2.0 4/22/23 TASK FORCE MEETING AGENDA

Welcome & Introductions

Meeting/Session Outline & Goals

Review of Task Force Focus & Purpose

Task Force Side Bar Team Reports

Fundraising - Grants - Historical Archives

NYSRPS Website Review - Other Association Website Review

Task Force Priority A Team Reports

Volunteer/Board Governance - **Finance**

Membership – Professionals / **Membership – Vendors/Entertainers**

Program – Conferences

Pending Priority & Side Bar Teams

Staffing Needs - **Program** - **Education/Certifications**

Add-On Committees (Newsletter/PR/Social Media, etc.)

So what's next?

Q & A



SO...NOW WHAT DO WE DO?

Its GO TIME now... Teams & Sidebars that have been identified can begin to establish their game plan (schedule, workload, etc.).

While goals and objectives are still being determined there may be a slight delay in the start. As such, we will look to start the task force starting at this Annual Conference.

WHATS THE PITCH?

After collecting everyone's elevator pitch time was taken to study each one. Most had common themes if not identical words & thoughts. Below is the list of words that bets describe parts of who we are and what we do. From these words will bore our identity.

First task force assignment that you can apply the 60 minutes for the week to work on. Using primarily the words listed on the Pitch Phrase Parts list on the next page, please craft our elevator pitch.

The By-Products list is included as an example of what we had to remove from all of the pitches received to help clarify who we are. The By-Products list should not be used in creating our "Pitch" but should be used when creating our brochure or marketing materials.

Who are we?

The New York State Recreation and Parks Society is a statewide membership based non-profit professional organization.

Who do we serve?

The society is primarily dedicated to the advancement of the parks & recreation professions.

How do we serve?

NYSRPS is committed to providing professional development and networking opportunities through certification programs, publications, workshops and conferences.